

From: [REDACTED] (DSHS/ALISA/HCS)
To: [REDACTED] (DSHS/ALISA/HCS)
Cc: [REDACTED] (DSHS/ALISA/HCS)
Subject: RE: I just transferred a call
Date: Tuesday, May 2, 2017 8:39:00 AM
Attachments: [image003.png](#)

No we cannot do that. Our role is to only present the info. We need to be neutral.

I am headed to Lacey today, I will talk to Grace in HQ about the recent complaints from IPs, but can you contact the IP you referred to me and for now refer her back to MRC.

[REDACTED] / Program Consultant & JRP/ Home & Community Services
Aging and Long-Term Support Administration
Washington Department of Social And Health Services
[360-360-3600](tel:360-360-3600) / [REDACTED]@dshs.wa.gov

Transforming Lives

From: [REDACTED] (DSHS/ALISA/HCS)
Sent: Tuesday, May 2, 2017 8:36 AM
To: [REDACTED] (DSHS/ALISA/HCS) [REDACTED]@dshs.wa.gov>
Cc: [REDACTED] (DSHS/ALISA/HCS) <[REDACTED]@dshs.wa.gov>
Subject: RE: I just transferred a call

OMG [REDACTED]...I knew it. Thank you so much! I knew you would find something to help us out here. Although we read this, we weren't sure.
Question,
Do you think we should make this stand out before or after the union rep has their time with them?

From: [REDACTED] (DSHS/ALISA/HCS)
Sent: Tuesday, May 2, 2017 7:59 AM
To: [REDACTED] (DSHS/ALISA/HCS) <[REDACTED]@dshs.wa.gov>
Cc: [REDACTED] (DSHS/ALISA/HCS) [REDACTED]@dshs.wa.gov>
Subject: RE: I just transferred a call

That is an old form. We should be using the new one in MB H16-029.

But you are right there does not appear to be a place for an IP to disenroll.
Just this language.

In exchange for obtaining special benefits through exclusive access to the SEIU 775 Membership Plus Benefits Program, I authorize my employer(s) to deduct from my wages all Union dues and other fees or assessments as shall be certified

by 775 under its Constitution and Bylaws and to remit those amounts to 775. This authorization is irrevocable for a period of one year from the date of execution and from year to year thereafter, regardless of my membership status, unless not less than thirty (30) and not more than forty-five (45) days prior to the annual anniversary date of this authorization or the termination of the contract between my employer and the Union, whichever occurs first, I notify the Union and my employer in writing, with my valid signature, of my desire to revoke this authorization. 775 is authorized to use this authorization with my current employer(s) and with any other employer(s) in the event I change employers or obtain additional employment.

██████████ / Program Consultant & JRP/ Home & Community Services

Aging and Long-Term Support Administration

Washington Department of Social And Health Services

360-██████████ / ██████████@dshs.wa.gov

Transforming Lives

From: ██████████ (DSHS/AL TSA/HCS)

Sent: Monday, May 1, 2017 12:02 PM

To: ██████████ (DSHS/AL TSA/HCS) <██████████@dshs.wa.gov>

Cc: ██████████ (DSHS/AL TSA/HCS) <██████████@dshs.wa.gov>

Subject: RE: I just transferred a call

Thank You ██████████

Are you talking about this packet? (Below)

Because I do already give these out – These packets come with everything you see below. But no where on the Enrollment form, does it say you can “opt out”. Or “not be apart”.

Maybe ██████████ and I missed some funny language that we didn’t understand. Can you show me where opting out is mentioned? I have an attachment of the Enrollment form that comes with the packet.

If you do not receive your materials within 14 business days, please call our Member Resource Center toll-free at 1 (866) 371-3200.

MATERIALS AVAILABLE:

1. New Employee Orientation (NEO) packets (WA DSHS and IPs only)



NEO packets contain:

- * One English membership form
- * One full Collective Bargaining Agreement (CBA) with the State of WA
- * One WA voter registration card

From: [REDACTED] (DSHS/AL TSA/HCS)
Sent: Monday, May 1, 2017 10:14 AM
To: [REDACTED] (DSHS/AL TSA/HCS) <[REDACTED]@dshs.wa.gov>
Cc: [REDACTED] (DSHS/AL TSA/HCS) <[REDACTED]@dshs.wa.gov>
Subject: RE: I just transferred a call

I just sent you an email prior to getting this one. We need to give them the enrollment form that is in the IP packet so they can fill out the part where they do not want to be represented. Also directing them to MRC instead of me is perfect.

I will try to add this to next month's IP contractor's agenda.

[REDACTED] / Program Consultant & JRP/ Home & Community Services
Aging and Long-Term Support Administration
Washington Department of Social And Health Services
360-[REDACTED] / [REDACTED]@dshs.wa.gov

Transforming Lives

From: [REDACTED] (DSHS/AL TSA/HCS)
Sent: Monday, May 1, 2017 10:10 AM
To: [REDACTED] (DSHS/AL TSA/HCS) <[REDACTED]@dshs.wa.gov>
Cc: [REDACTED] (DSHS/AL TSA/HCS) <[REDACTED]@dshs.wa.gov>
Subject: I just transferred a call

Hi [REDACTED]

Don't be alarmed, I didn't give IP [REDACTED] [9K] your phone number, I transferred her directly. She called me to tell me about how she was poorly treated by the Union. I told her that I was not allowed to speak about the union and that I only had the union's phone number to reference back to her; to call and complain about her "bullied" experience as she describes it. Which is the 866-371-3200 number. I told her that I wouldn't know who else to refer her too.

Now, I'd heard horror stories from [REDACTED] at DDA about her IP's running out of the room when the Union reps were trying to "force them to sign up to have extra money taken out of their checks and or donate". But now, I am starting to have some people complaining, hence the letter you took from one of my IP's and now this IP.

Furthermore, I was hoping that you could generate some info to us so that we can redirect appropriately. If we offer to give them the SEIU union phone number and they are already saying they want nothing to do with them. What else can we do?

Thanks [REDACTED]

[REDACTED] CSS 3 – Contracting Specialist
DSHS - Home & Community Services (Lynnwood, WA)
Aging and Long-Term Support Administration
Washington State Department of Social and Health Services
(MN) 425-[REDACTED] (O) 425-[REDACTED]
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